

Terms & Conditions – Jet2holidays Suitcase Surprise

These prize draws are promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays," "we" or "us"). By entering a prize draw, you are deemed to accept these terms:

1. There will be 5 Prize Draws made up of one Prize Draw for each sub brand from the 16th June 2025 and 22nd June 2025, all **Jet2holidays**.
2. There will also be 300 voucher prizes available, as follows:
 - a. 100 x £200 vouchers
 - b. 100 x £150 vouchers
 - c. 100 x £100 vouchers
3. Each prize draw will open at 00:00:01 on the 16th June 2025 and close at 23:59:59 on the 22nd June 2025 the "Prize Draw Period").
4. Entrants to a prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the Prize Draws (or in each case, their close relatives) are not eligible to enter. An entrant may only win one prize throughout the Prize Draw Period.

How to enter:

5. To enter a prize draw you must download the Jet2 app, then use your email address to register on the "Suitcase Surprise" screen, found on the app home page or on the offers page. After registering, you must pick a bag to enter.
6. Each entrant will be able to pick 1 bag after which a 'cooldown' timer will appear, which will show a countdown until the next available bag.
7. Each entrant will have a unique share code that will be shown within the app interface. 5 cooldown timer skips will be added to an entrant's account after the entrant shares a code and following the share code being redeemed by another entrant. An entrant redeeming a code shared by another entrant will also receive 1 cooldown timer skips after the share code has been redeemed.
8. There may also be opportunities to earn additional bags and skip the cooldown throughout the Promotional Period by interacting with posts on the Jet2holidays social media pages. Instructions on how to earn additional spins and skip the cooldown will be written into the comments section of each relevant post on the Jet2holidays Facebook, X & Instagram social media pages.
9. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it outside the Promotional Period where entries are illegible, incomplete or corrupted.
10. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

11. Following each spin of the luggage carousel, and subject to which suitcase is selected, you will either win one of the prizes shown at section 16 below or you may not win a prize.
12. Each entrant shall be permitted to win more than one prize.
13. The winners of each prize will be randomly selected through a computer-generated process.
14. The winners of the 5 prize draws will be notified via phone call or using the other contact details provided to us within 7 days after the closing time for the prize draws. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available or has not claimed their prize by the date specified or forfeits their prize we reserve the right to select another winner from the valid/correct entries that were received. The winner of each prize draw will be required to confirm acceptance of their prize within 7 days of being notified. Winners must have a valid email address to claim their prize.
15. The winners of each voucher prize will see the voucher as a unique code instantly within the App.
16. If winners accept the prize via phone call, we will ask for permission to publish a video or audio clip of them receiving the win on our social channels. If winners do not answer the call, we will send the holiday prize winners an email asking for further details about them to publicise the win. If we do not receive a response, for transparency, we will generally publish the first name and county of prize winners online. However, if you are a

winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prizes:

There are 5 holiday prizes to be won:

Winner 1 will win:

- a) a 7-night holiday for two adults, two children (up to 12) in a family room with pool view on a half-board basis at the 4* THB Lanzarote Beach in Lanzarote, Canaries. This prize includes return flights for up to 4 people from any UK Airport from which Jet2.com flies to Lanzarote (Arrecife) Airport (ACE) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- b) This prize must be booked by 13th July 2025 and must be completed between one of the following bands subject to availability (including all return travel):
 - 28/07/2025 - 11/08/2025
 - 03/09/2025 - 16/10/2025
 - 04/11/2025 - 17/12/2025
 - 05/01/2026 - 09/02/2026
 - 23/02/2026 - 25/03/2026
 - 20/04/2026 - 21/05/2026
 - 01/06/2026 - 17/07/2026
 - 27/07/2026 - 10/08/2026
 - 01/09/2026 - 22/10/2026

Winner 2 will win:

- c) a 7-night holiday for two adults, two children (up to 11) in a family room on an all-inclusive basis at the 3* plus Mayfair Gardens in Paphos, Cyprus. This prize includes return flights for up to 4 people from any UK Airport from which Jet2.com flies to Paphos Airport (PFO) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- d) This prize must be booked by 13th July 2025 and must be completed between one of the following bands subject to availability (including all return travel):
 - 03/07/2025 - 17/07/2025
 - 03/09/2025 - 16/10/2025
 - 04/11/2025 - 17/12/2025
 - 23/02/2026 - 25/03/2026
 - 20/04/2026 - 21/05/2026
 - 01/06/2026 – 30/06/2026
 - 01/09/2026 - 22/10/2026

Winner 3 will win:

- e) a 7-night holiday for two adults, two children (up to 12) a family room on a full-board basis at the 5* Avra Imperial Hotel in Crete, Greece. This prize includes return flights for up to 4 people from any UK Airport from which Jet2.com flies to Crete (Chania) airport (CHQ) and allows for the duration of the

prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.

- f) This prize must be booked by 13th July 2025 and must be completed between one of the following bands subject to availability (including all return travel):

- 28/07/2025 - 11/08/2025
- 03/09/2025 - 16/10/2025
- 01/05/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 10/08/2026
- 01/09/2026 - 22/10/2026

Winner 4 will win:

- g) a 7-night holiday for two adults (aged 18 or above at time of travel) in a double superior room on a half-board plus basis at the 4* HSM Atlantic Park in Majorca, Balearics. This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Majorca (Palma) Airport (PMI) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- h) This prize must be booked by 13th July 2025 and must be completed between one of the following bands subject to availability (including all return travel):

- 23/08/2025 - 11/10/2025

Winner 5 will win:

- i) a 7-night holiday for two adults (aged 18 or above at time of travel) in a superior room with sea view on a half-board basis at the 4* Verdi St. George's Bay Marina in St Julians, Malta. This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Matla Airport (MLA) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- j) This prize must be booked by 13th July 2025 and must be completed between one of the following bands subject to availability (including all return travel):

- 28/07/2025 - 04/08/2025
- 03/09/2025 - 16/10/2025
- 04/11/2025 - 17/12/2025
- 05/01/2026 - 09/02/2026
- 23/02/2026 - 25/03/2026
- 20/04/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 03/08/2025
- 01/09/2026 - 22/10/2026

There are 300 holiday voucher prizes to be won:

£100 Vouchers (100 available)

- The promotion code must be added at the time of booking.
- Offer only valid on new holidays booked between 00:01 16th June 2025 and 23:59 06th July 2025.
- The discount is valid on all holidays with departure between 17th June 2025 and 31st October 2025.
- The £100 discount is applied to the full balance of the holiday, not the deposit amount payable.
- Applicable to new bookings only.
- Only one discount per booking. *Please note, this is a unique promotion code which may only be used once.*
- Minimum two adults per booking.
- Customer must be aged 18 years or over to place a booking.
- Offer available when booked online at www.jet2holidays.com, through the **Jet2holidays** app, through the **Jet2holidays** contact centre and through your travel agent.
- Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the **Jet2holidays** app (as applicable) (subject to the terms of that promotion). For clarity, other than this, the discount cannot be used in conjunction with any other discount or offer.
- If flight dates or passenger names are changed by the customer following the original booking, the discount will no longer apply and the full balance shall be payable.
- Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
- **Jet2holidays** reserves the right to amend or remove this promotion at any time prior to customer booking.
- All other terms and conditions as per the **Jet2holidays** website apply (see <https://www.jet2holidays.com/terms-and-conditions>).

£150 vouchers (100 available)

- The promotion code must be added at the time of booking.
- Offer only valid on new holidays booked between 00:01 16th June 2025 and 23:59 06th July 2025.
- The discount is valid on all holidays with departure between 17th June 2025 and 31st October 2025.
- The £150 discount is applied to the full balance of the holiday, not the deposit amount payable.
- Applicable to new bookings only.
- Only one discount per booking. *Please note, this is a unique promotion code which may only be used once.*
- Minimum two adults per booking.
- Customer must be aged 18 years or over to place a booking.
- Offer available when booked online at www.jet2holidays.com, through the **Jet2holidays** app, through the **Jet2holidays** contact centre and through your travel agent.
- Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the **Jet2holidays** app (as applicable) (subject to the terms of that promotion). For clarity, other than this, the discount cannot be used in conjunction with any other discount or offer.
- If flight dates or passenger names are changed by the customer following the original booking, the discount will no longer apply and the full balance shall be payable.
- Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
- **Jet2holidays** reserves the right to amend or remove this promotion at any time prior to customer booking.
- All other terms and conditions as per the **Jet2holidays** website apply (see <https://www.jet2holidays.com/terms-and-conditions>).

£200 vouchers (100 available)

- The promotion code must be added at the time of booking.
- Offer only valid on new holidays booked between 00:01 16th June 2025 and 23:59 06th July 2025.
- The discount is valid on all holidays with departure between 17th June 2025 and 31st October 2025.
- The £200 discount is applied to the full balance of the holiday, not the deposit amount payable.

- Applicable to new bookings only.
- Only one discount per booking. *Please note, this is a unique promotion code which may only be used once.*
- Minimum two adults per booking.
- Customer must be aged 18 years or over to place a booking.
- Offer available when booked online at www.jet2holidays.com, through the **Jet2holidays** app, through the **Jet2holidays** contact centre and through your travel agent.
- Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the **Jet2holidays** app (as applicable) (subject to the terms of that promotion). For clarity, other than this, the discount cannot be used in conjunction with any other discount or offer.
- If flight dates or passenger names are changed by the customer following the original booking, the discount will no longer apply and the full balance shall be payable.
- Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
- **Jet2holidays** reserves the right to amend or remove this promotion at any time prior to customer booking.
- All other terms and conditions as per the **Jet2holidays** website apply (see <https://www.jet2holidays.com/terms-and-conditions>).

All of the holiday prizes are also subject to the following terms:

- Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
- If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
- The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
- Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
- Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
- The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
- The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

General terms applicable to the Prize Draw:

26. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>). Upon registration, each entrant will receive one email containing the money off code (where applicable).
27. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
28. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
29. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
30. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
- (a) repeating or adding further stages to the prize draw; or
 - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
31. Please note that Meta and X are not responsible for any element of this promotion and have in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
32. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.